

## **CUSTOMER INFO**

## Operational activity occurring normally, with no stoppages expected

On January 5th, the Terminal initiated the quay infrastructure improvement works, a BRL 1 billion investment to accommodate the larger, state-of-the-art vessels of the global market, with a L.O.A. (length overall) of up to 400 meters.

The Terminal developed careful planning with its partners and constantly carries out actions to mitigate as much as possible the possible impacts of the works, prioritizing customer care. The work is following its schedule and the Terminal's operations are occurring normally, with no prospect of any stoppage of operations.

Official information is published on our communication channels and sent via e-mail, through the Marketing or Customer Service Area.

If you have any questions, our Customer Service team is available.

Customer Service: Dry: atendimento@portonave.com.br Reefer: atendimentoreefer@portonave.com.br **Contact:** *Dry:* +55 47 2104-3341 *Reefer:* +55 47 2104-3402



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Portonave S/A - Terminais Portuários de Navegantes